Broome County
Office for Aging

607-778-2411
www.gobroomecounty.com/senior

HOME HEALTH CARE AGENCIES

HOME HEALTH CARE AGENCIES: If you are interested in exploring what programs might be available to assist with the cost of home health care, please contact Broome County NY Connects at 778-2278		Medicare Direct Billing	24 Hour on Call	24 Hour Care	Case Management	Social Worker	Home Maker	Shopper Service	Companion Aide	Home Health Aid (hands on)	Licensed Practical Nurse	Registered Nurse	Nutrition Education	Infusion Therapy	Respiratory Therapy	Occupational Therapy	Physical Therapy	Speech Therapy
All Metro Health Care	**777-9891**		X	X			X	X	X	X		X						
Around the Clock Homecare	**746-7455**		X	X			X	X	X		X	X						
Caregivers	**770-1125**		X	X	X	X	X		X	X		X						
Compassionate Care	**757-2550**		X	X	X	X	X	X	X	X		X						
Home Instead Senior Care	**723-3600**		X	X			X	X	X									
Interim HealthCare	**722-6461**		X	X	X		X	X	X	X	X	X						
Lourdes at Home	**772-1598**	X	X		X	X	X	X		X		X	X	X	X	X	X	X
Seniors Helping Seniors	**398-0188**		X	X	X		X	X	X									
Stafkings	**772-8080**		X	X	X		X	X	X	X	X	X						
Susquehanna Home Care	**729-9206**			X			X	X	X	X								
UHS Home Care at Ideal	**786-7406**		X	X	X		X	X	X	X		X						
UHS Home Care / Twin Tier	**763-8946**	X	X		X	X	X	X		X	X	X	X	X		X	X	X
United Methodist at Home	**775-6410**		X	X	X		X	X	X	X		X						
Wood Private Home Care	**725-6625**		X	X			X	X	X									
VA Medical Center	**800-792-4334**				X	X					X	X	X			X	X	

*For complete agency contact information please contact the agency or NY Connects at 778-2278

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LOOKING FOR HOME HEALTH CARE?

This list can help you determine what you are looking for and who can provide those services for you locally. Below are the types of services available through local Home Health Agencies, on the back of this form is a chart labeling which agencies provide those services in Broome County.

Companion Aide: Provides companionship for a client/patient and assistance with tasks such as homemaking, meal planning and preparation, shopping, and transportation.

Home Health Aide: Paraprofessional caregivers through New York State-approved programs provide hands-on personal care, expanded health-related tasks when trained, and supervised by a Registered Nurse, and light homemaking tasks (provide personal care).

Homemaker: Assists with domestic tasks such as light housekeeping, laundry, shopping, and meal preparation.

Infusion Therapy: Intravenous medication administration, for therapeutic purposes. Infusion therapy may include administration of antibiotics, hyperalimentation, chemotherapy, pain control medicines, hydration fluids, and selected blood products.

Licensed Practical Nurse (LPN): Provides a broad range of nursing services, including administration of prescription medicines, insulin injections, and monitoring of vital signs.

Master Social Work (MSW): This licensed professional assesses the social and emotional factors impeding the client/patient's ability to cope with problems of daily living. Counsels and assists clients/patients and their families to understand and follow a medical treatment plan. Provides services to restore optimum health and social adjustment.

Medicare Direct Billing: Some programs specialize in accessing and locating services for Medicare and Medicaid recipients. Some home health care agencies, referred to as Certified Home Health Agencies (CHHA) are certified to bill Medicare directly for services. Some may also accept payment from Medicaid.

Nutrition Education: Provides nutritional services to the client/patient as prescribed by their physician, including nutrition assessment and counseling to meet normal and therapeutic needs.

Occupational Therapy (OT): Performs diagnostic tests, measurements and evaluations such as mobility of joints, strength and endurance of muscles. Initiates and applies appropriate preventive, therapeutic, and rehabilitative occupational therapy procedures and techniques.

Physical Therapy (PT): Performs diagnostic tests and evaluations such as joint mobility, stability and appearance of walking, strength and muscle endurance.

Registered Nurse (RN): Performs all nursing functions, including the most highly technical procedures, such as caring for clients/patients on ventilators or providing home infusion therapy. Performs client/patient assessments, initiates nursing services, and makes appropriate referrals. Takes the role of a case manager in a certified agency.

Respiratory Therapy (RT): Employs specific testing techniques to assist in diagnosis, monitoring, and treatment of those with respiratory problems. Provides respiratory rehabilitation, appropriate instruction, and supportive counseling for the client/patient and family until the optimum level of recovery is achieved.

Shopper Service: Agency workers visit a client/patient's home to help prepare a grocery list. Shopper visits the grocery store and returns all purchases to the client/patient's residence. Some assistance is available to help put items away. Arrangements can be made regarding handling of client/patient money, food stamps or checks, payment of utility bills, prescriptions, and other banking needs.

Speech Therapy: Assesses and evaluates client/patient's needs for speech, language, and/or audiology services. Applies appropriate preventive, therapeutic, and rehabilitative procedures and techniques.

Twenty-Four-Hour Care: Services can be provided or arranged for "around-the-clock."

Twenty-Four-Hour On-Call: Availability of staff 24 hours a day, 7 days a week, to screen calls and coordinate or provide services as necessary.