

Broome County Office for Aging

... bringing seniors and services together



Annual Report 2023

Broome County Office for Aging

AGENCY MISSION

The mission of the Broome County Office for Aging is to improve and enrich the quality of life for all older persons residing in Broome County.

The Broome County Office for Aging:

- ✓ Promotes the dignity and independence of the older person.
- ✓ Ensures comprehensive and coordinated services are readily available.
- ✓ Encourages age friendly county wide planning.
- ✓ Fosters public awareness of the value and contribution of older persons to the community.



State of New York County of Broome Government Offices

Office for Aging

Jason T. Garnar, County Executive · Mary E. Turbush, Director

A Message from the Director

In 2023, the Broome County Office for Aging (OFA) provided services to 15,478 individuals. It was a very busy year for OFA. Following suggestions from community members and with the support of Broome County Executive Garnar, OFA was able to collaborate with a local church to open a new senior center in Chenango Bridge. Continued partnership with Binghamton University increased internship capacity to include students from varied programs. This helped OFA continue to increase social isolation prevention efforts. The Friendly Visiting Program grew to serve more isolated older adults who received in person check ins from BU interns. Additionally, BU interns distributed animatronic pets, Elli-Q personal robots and provided technology assistance to older adults. OFA also increased connections with Binghamton University to support numerous research projects that affect older adults. Promotional efforts about upcoming events were improved by delivering voice and text messages to clients' phones via Blooming Health. This led to an increased number of attendees at events held at local senior centers.

The NY Connects Program had 17,676 contacts with individuals in the community. NY Connects provided Information and Assistance services to help address individual needs. The main requests were for information and assistance related to consumer and caregiver supports, housing, home based services, financial/insurance benefits, and transportation.

Our nutrition program provided 240,827 meals at local senior centers, senior housing meal sites and meals delivered to homebound individuals. Close to 30,000 hours of personal care helped individuals remain safely in their homes. Throughout this report more details are provided on what these numbers mean and the positive impacts the office had on older adults and caregivers.

In addition to the traditional services for older adults, the Office for Aging also continued to support the Broome Age-Friendly Project in the implementation of its goals and objectives included in the Broome Age-Friendly Action Plan.

The accomplishments of the Office for Aging are the result of the work of dedicated staff, Advisory Council members, committed contract agencies, community partners, and the enthusiasm of numerous volunteers and interns. I invite you to review this report to see how OFA continued its mission of improving and enriching the quality of life for all older persons in Broome County.

Sincerely,

Mary Turbush

Mary Turbush
Director

2023 Program Highlights



**Ribbon cutting at the new
Chenango Bridge Senior Center**

Broome County Senior Centers & Congregate Meals Program

– 2023 was a busy year for local senior centers. Attendance increased when comparing 2022 and 2023.

2,000 individuals dined at local senior centers in 2022

compared to 3,284 in 2023. 73,821 meals were served in 2023

compared to 63,750 in 2022. A new senior center was opened

to serve the Chenango Bridge area in 2023. The centers remain

a hub of activity with physical wellness programs such as Bone

Saver exercise, Balance Clinics, Tai Chi, chair exercise, line

dancing and much more. OFA utilized a new communication

system called Blooming Health to send alerts to individuals’

home phones and cell phones. Those who registered for the

Blooming Health messaging system receive information about

upcoming programs, activities, and emergency closures.

Social Isolation and Intergenerational Support – Social Isolation continued to be a top priority for OFA in 2023. Binghamton University interns made 225 home visits to 45 older adults in their homes to engage in conversations and various activities. Older adults reported enjoying their regular home visits and students served as “eyes in the home” for OFA staff. In many cases students were able to report challenges experienced by clients back to their caseworkers who then addressed the issues as needed. Two intergenerational dance events were held in 2023. The Senior Sock Hop was supported by Vestal Senior High School students and Town of Vestal as part of the town’s 200th anniversary celebration. 100 older adults enjoyed an evening of music and dancing. The second event was held at the Johnson City Senior Center in collaboration with Johnson City High School students and other agencies. This event was attended by 86 older adults and supported by a dozen students. To encourage healthy activities in the community, an evidence-based program, Walk with Ease continued to be offered at the local mall and was supported by OFA staff and two interns. Technology played a crucial role in helping older adults combat social isolation. Technology in the form of robotic pets, tablets/iPads and personal ElliQ robots were placed in homes in 2023. Older adults who received tablets/iPads were encouraged to access virtual senior center activities via online platforms.



**A couple participates in the
Walk with Ease program at the
Oakdale Commons mall in Johnson City**

Meals on Wheels - Home Delivered Meals (HDM) Program – In 2023, the program was relocated to new headquarters in the City of Binghamton which provided much-needed additional space for staff and volunteers. OFA served 661 participants with 167,006 home delivered meals in 2023. Volunteers contributed over 23,000 hours in support of the Meals on Wheels Program. There were 41 new volunteers recruited and the program continues to maintain 37 routes. One volunteer was recognized for over 30 years of service to the program and several volunteers were recognized for 10 years of service. There were 23 incidents in 2023 of volunteers finding participants on the floor of their homes or in medical distress. For each incident the volunteers summoned paramedics and the participants were able to receive the medical attention they needed. There were numerous other referrals to caseworkers at OFA originating from volunteer concerns regarding participants. OFA Caseworkers were able to assist these participants with other services. As in previous years, Meals on Wheels teamed up with the Bandera Family for Christmas Day meal deliveries, saving county resources while assuring there was no interruption of nourishing meals to our clients. For the sixth year, Meals on Wheels participated in the Nationwide March for Meals campaign which brought awareness about the service, a space to advertise for more volunteers, and provided the community an opportunity to make donations to the program.

Support for Caregivers –Caregivers continued to receive support through caregiver counseling over the phone and in the office. Caregiver trainings/presentations were held in-person in the community to educate caregivers on a variety of topics. A monthly support group was held to support caregivers. OFA continued to provide information on a variety of caregiver topics via the Caregiver Corner published in the monthly Senior News. OFA introduced caregivers to Trualta in 2023. Trualta is offered to New York State caregivers free of charge and includes a variety of online supports. To better streamline caregiver services, OFA began attending trainings with New York State Office for Aging to transition to the TCare platform. TCare is a caregiver support platform designed to prevent caregiver burnout through an evidenced based approach that tailors services to match caregivers' needs. Group Respite continued to provide caregiver respite Monday through Friday at the Yesteryears' locations in Binghamton and Endwell. An additional monthly Fun and Games day was established at a local church to encourage caregivers to slowly integrate their loved ones into social programming.

Transportation: In 2023, OFA transportation services included OFA Mini bus and mobility management services contracted through Getthere. The Getthere contract originally established in May 2020 was extended until September 2024 to supplement public transportation options with a special focus on service to clients in our rural areas. Compared to 2022, the OFA Mini bus service saw an increase in the number of unduplicated riders. In 2022, 463 clients utilized the service compared to 521 in 2023. The same positive trend can be seen in the number of one-way rides: 14,227 in 2022 and 16,562 in 2023. Getthere served 203 unduplicated clients in 2023 with 27% of them residing in rural areas of Broome County.

NY Connects/Information & Assistance (I&A) – Between April 1st, 2023 and March 31st, 2024 the NY Connects/I&A staff had 17,677 contacts with 5,262 unduplicated individuals. NY Connects/ I&A continued to be the single point of entry for home and community-based supports. The majority of calls we received were from individuals seeking information on the following topics/needs: Consumer/Caregiver supports, Housing, Home based services, Financial benefits and Transportation.

In Home Services Program (IHSU) - The Guaranteed Aide Program was renewed by OFA which provides 30 hours of aide service directly to clients being served by OFA’s In-Home Services Unit. It was important to continue to support the Guaranteed Aide initiative since there continues to be a shortage of aides throughout the county and state. The Guaranteed Aide model allows OFA to provide a higher rate of pay, mileage reimbursement and time off to the aide assigned to OFA cases. This initiative was supported by unmet needs funding issued by the New York State Office for Aging. With this new initiative, OFA reduced the waitlist for some clients needing service. The Guaranteed Aide also promoted service in rural underserved communities.



**Foster Grandparent
Volunteer at the Broome
County Library**

Foster Grandparent Program (FGP) – FGP had 33 volunteers working in 16 schools and Head Start programs throughout the county. The program continued to support children in the classroom while helping older adults stay connected and engaged in their community. 89% of Foster Grandparents reported an improvement in their overall quality of life. 100% of students mentored by Foster Grandparents in grades K-6 showed improvements in literacy and/or math. While 100% of children in Head Start programs mentored by Foster Grandparents showed improvements with social/emotional development and speech/verbal skills. A program added in 2022 continued to grow its utilization at the local Broome County Library in 2023. A dedicated Foster Grandparent Volunteer provides daily support to children who visit the library by reading books and helping them with homework. She builds positive relationships and encourages literacy. In 2023, this volunteer supported an average of 37 children each month.

Senior Helpers Program –In 2023 this program underwent changes in how it operates and how older adults are matched with registered workers. The new design allows older adults to call in anytime and leave a message with their work order. A list of registered workers is mailed to them and can be used to hire their preferred worker on their own. Older adults are asked to check for references, negotiate the price and terms of the work to be performed and communicate with their worker directly. OFA manages the workers’ lists and updates them as frequently as needed. Lists are maintained in several categories including: personal care and companion services, yard work, gardening, transportation, home repairs and improvements, moving assistance, housekeeping and pet care. Workers who are 55 years and older can register with OFA by leaving a message and completing the required registration and consent form that is mailed to them. Workers can remove their name from OFA’s lists at any time.

Broome Age-Friendly Project – The implementation of the 2020-2023 Broome Age-Friendly Action Plan wrapped up in 2023. A final report showcasing the many age-friendly improvements and activities was produced and shared with the community. It can be found on OFA’s website at www.gobroomecounty.com/senior. Local organizations engaged in many new age-friendly improvements in 2023 including park updates, new housing, educational workshops, reconstructions projects etc. At Dorchester Park an accessible boat launch and all-terrain beach wheelchair were added.

In 2023, a new survey was distributed to learn about the 55+ population and their needs. A new three-year Action Plan covering the 2024 - 2027 is being reviewed and will be submitted to AARP in 2024. We look forward to collaborating with local partners on making continuous age-friendly improvements in Broome County that help people of all ages.



All-terrain beach chair is available at Dorchester park

Elder Abuse and Prevention – Between April 1st, 2023 and March 31, 2024 OFA supported 954 unduplicated older adults identified as at risk through the Elder Abuse Prevention Program funded by the Department of Social Services. The Elder Abuse Outreach Program has two main goals. One is to provide early intervention to clients through case assistance and thereby prevent a referral to Protective Services for Adults (PSA). The 2nd goal is to identify older adults whose risk of abuse, neglect and/or exploitation is beyond the intervention capabilities of OFA staff. The staff then refer such cases to PSA for consultation, review, and/or investigation.

Older Adults in Broome County

The American Community Survey (ACS) published by the Census Bureau estimates that 27% of the total Broome County population is 60 years and older (2022 ACS 5-year estimate).

Table 1: Seniors Served by OFA Compared to County Population

Age	2022 Census Estimates	Clients Served by OFA in 2023	Percent of this Age Group Served
60+	53,276	9,265	18%
75+	17,978	3,833	22%
85+	6,332	1,437	23%

Source: 2022 ACS 5-year estimate

Targeted Populations

The Office for Aging is federally mandated to assure that certain targeted populations (which have been identified as most likely to need services) receive services in proportion to their presence in the Broome County senior population. The targeted senior populations include women, racial or ethnic minorities, low income individuals (at or below 150% of the federal poverty level) and those with the greatest social need (currently measured by counting those who live alone). Table 2 shows total clients served by OFA in 2023 as well as totals and percentages for clients served in the targeted population categories. Totals and percentages for the targeted population categories represent OFA clients who provided information about their age, gender, live alone and poverty status, race and ethnicity. Clients who provided this information to OFA can select multiple racial categories when enrolling with OFA. Table 3 shows the 2022 5-year ACS estimates for the 60+ targeted populations.

Data about the “live alone” status is available in Table 4. The 2022 ACS estimates that 43% of all Broome County households have a householder age 60+. Of these 34,292 households, 49.3% are non-family households that consist of a householder living alone or where the householder shares the home exclusively with people to whom he/she is not related. 45.3% of these non-family households have a householder age 60+ who lives alone.

Table 5 provides information about the 2023 Federal Poverty levels. Table 6 offers information about source of income for households with a householder age 60+.

Table 2: Targeted Populations Served by OFA in 2023

Targeted Populations	Total number of clients with a known age, gender, poverty, live alone, race and ethnicity	% of total clients served
Total served	10,478	100%
Total 60+ served	9,265	89%
Women	6,763	65%
Low Income (below 150% of Federal Poverty Level)	2,072	20%
Live alone	3,536	34%
American Indian/Native Alaskan	37	0.35%
Asian	54	0.52%
Black or African American	237	2.26%
Native Hawaiian/Other Pacific Islander	4	0.04%
White - Hispanic	189	1.80%
White - Not Hispanic	5,071	48.40%
Race Missing/Not available	5,167	49.32%

Table 3: 2022 American Community Survey Estimates for Targeted Populations in Broome County for Residents Age 60+

Broome County 60+ Population	Estimate	Percent
Total 60+	53,276	100%
Women	28,769	54%
Individuals age 60+ with a known Low-Income Status (n=51,609; low income defined as below 150% of the Federal Poverty Level)	9,238	18%
White	49,547	93%
Black/African American	1,598	3%
American Indian and Alaska Native	107	0.20%
Asian	1,119	2.10%
Native Hawaiian/Pacific Islander	0	0.00%
Some Other Race	266	0.50%
Two or More Races	799	1.5%
Hispanic or Latino	746	1.40%

2022 ACS 5-Year Estimates

Table 4: Data on Households with a Person Age 60+

Households Categories	Estimate	Percent
Total households in Broome County	81,339	100%
Households with a Householder age 60+	34,292	43%
Non-Family Households	16,803	49%
Householders living alone	7,561	45%

2022 ACS 5-Year Estimates

Table 5: 2023 Federal Poverty Guidelines*

SIZE OF HOUSEHOLD	100% POVERTY	150% POVERTY
1	\$1,214	\$1,823
2	\$1,642	\$2,465
3	\$2,071	\$3,108

*2022 Health and Human Services Guidelines as published in Federal Register.

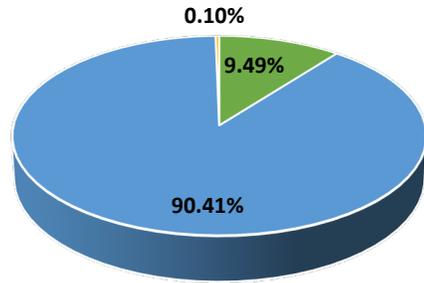
Table 6: Older adults' source of income

Households with income in the last 12 months	Number	%
Total households with income	81,339	100%
Households with a householder age 60+	34,292	43%
- With earnings	15,431	45%
- With Social Security Income	26,092	76%
- With Supplemental Security income	2,058	6%
- With Cash public assistance	1,097	3%
- With retirement income	20,575	60%
- With Food Stamps/SNAP benefits	4,458	13%

In 2023 the Office for Aging provided services and benefits for 15,478 individuals. This number includes 10,478 individuals who provided consent to be entered in the Office for Aging Client Data System and an estimated 5,000 individuals who received services and did not provide consent to have their information recorded. Out of the 10,478 individuals OFA served 1,189 were under age of 60.

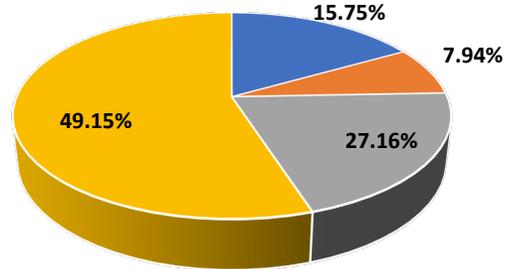
Services Provided

2023 Source of Operating Funds



- Contributions, Cost Sharing, Direct Billing
- Government Funds
- Subcontractor Match

2023 Service Expenditures



- Access
- Benefit Programs
- Community Based
- In-Home Services

I. Access Programs

Caregiver Services

Information, training, consultation, and support for caregivers to those 60 and above and for those of any age caring for someone with dementia.

Service	Description	2023
All Caregiver Services clients	Unduplicated participants	277
Caregiver Counseling	Unduplicated participants	161
Caregiver Counseling	Hours of service	452
Information & assistance	One contact	76
Caregiver Training	Unduplicated participants	62
Caregiver Training	Hours of service	72
Caregiver Support Groups	Number of sessions	13
Caregiver Support Groups	Unduplicated participants	16

Information & Assistance/NY Connects Program

Office for Aging offers information, assistance and referrals for benefits, programs and services for those 60 and above. These units include Farmer's market coupons, HIICAP & MIPPA, Elder abuse outreach and "quick calls" recorded by OFA. NY Connects provides the same services for people of all ages, regardless of income.

Service	Description	2023
NY Connects	Unduplicated clients	5,261
NY Connects	Contacts	17,676
Information & Assistance	Unduplicated clients	1,411
Information & Assistance	Contacts	3,936

Elder Abuse Outreach Program

Partnership between OFA and Department of Social Services to provide assistance to older adults at risk for abuse, neglect and/or exploitation.

Service	Description	2023
Elder Abuse Outreach	Unduplicated clients	954

Senior News

A monthly publication offering information on a variety of subjects including senior center and community events.

Service	Description	2023
Senior News	Average monthly copies distributed	6,751

II. Benefit Programs

Foster Grandparent Program *

The Foster Grandparent Program connects low-income volunteers aged 55 and older with children with special needs who can benefit from extra support and love.

Service	Description	2023
FGP	Unduplicated Foster Grandparents	47
FGP	Stipend dollars for low-income seniors	\$106,580
FGP	Hours of service to Broome County schools and other institutions	33,945

*Program year: 07/01/2022-06/30/2023

Home Energy Assistance Program (HEAP)*

Certification for help with energy expenses for low-income seniors and those of any age receiving Social Security Income or Social Security Disability payments.

Service	Description	2023
HEAP	Applications received	2,204
HEAP	Applications certified for a benefit	1,726
HEAP	Benefits awarded	\$1,088,433

*Program year: 07/01/2022-06/30/2023

Senior Helpers Program

The Senior Helpers Program is a free employment referral service which matches workers, age 55 and older, with job orders placed by individuals and families in need of help.

Service	Description	2023
Senior helpers Job Orders Placed/Closed/Filled/No match	Contacts	1,074
Senior Helpers Job Matches Made	Contacts	438

III. Community Based Services

Group Respite (Yesteryears)

Socialization and group activities for frail, isolated or memory-impaired seniors, as well as respite for family caregivers.

Service	Description	2023
Group Respite	Unduplicated clients served	81
Group Respite	Hours of service	16,093.50

Legal Services for the Elderly

Legal advice and representation in civil matters for older adults who can't afford private counsel, provided through the Legal Aid Society of Mid-New York.

Service	Description	2023
Legal Services	Unduplicated clients served	261
Legal Services	Hours of service	478.7

Senior Centers

Eight sites offering socialization, nutritious meals, wellness activities, and assistance.

Senior Centers re-opened in July 2021 and the congregate meal program was offered in person.

To-go meals continued to be offered to those who needed them.

Service	Description	2023
Congregate Meals	Unduplicated participants	3,284
Congregate Meals	Number of meals served	73,821

Transportation

Transportation provided by Broome County Transit: Office for Aging Mini Bus, BC Country, BC Lift. A new transportation contract with Getthere of the Rural Health Network began in 2020 and was extended in 2021 to cover a three-year period.

Service	Description	2023
Transportation	Unduplicated clients	674
Transportation	One-way trips	19,532

Health Insurance Information, Counseling & Assistance Program (HIICAP)

Free, unbiased and confidential assistance with health insurance questions and concerns provided through Action for Older Persons, Inc. (AOP).

Service	Description	2023
HIICAP/AOP	Unduplicated clients receiving individual counseling sessions from AOP	2,417
HIICAP/AOP	Estimated dollar savings for counseled clients	\$3,145,462
HIICAP/AOP	Education programs	48
HIICAP/AOP	Number of attendees at education programs	601
HIICAP/AOP	Volunteer hours	2,144.50

Health and Wellness

Fostering the health and well-being of older people through social interaction, educational workshops and physical activities.

Service	Description	2023
Evidence Based Health Promotion *	Number of participants	102
Non-Evidence Based Health Promotion in the Community and Senior Centers**	Number of participants	2,313
Senior Recreation/Education	Number of sessions offered	4,097
Nutrition Counseling	Hours of service	237.25
Nutrition Counseling	Unduplicated number of participants	70
Nutrition Education	Number of group sessions	54

* Evidence-based Health Promotion programs such as Bingosize and Tai Chi classes.

** Non-Evidence Based Health Promotion Programs offered in the community and at senior centers included flu vaccine, vaccine clinics, at home exercise programs, yoga and chair exercises at the senior centers.

IV. In-Home Services

Home Delivered Meals

Healthy meals delivered to the homebound.

Service	Description	2023
Home Delivered Meals	Unduplicated participants	661
Home Delivered Meals	Number of meals provided	167,006

In-Home Services Unit (IHSU)

In-home assessments, homemaker services, personal care services, shopping, and Personal Emergency Response (PERS) units, for the homebound.

Service	Description	2023
Case managed clients	Unduplicated clients	850
Case management hours	One hour of service	3,361
Non-Consumer directed personal care and chore hours	One hour of service	11,734.75
Consumer directed personal care and chore hours	One hour of service	17,549
Personal Emergency Response System (PERS)	Unduplicated clients with a PERS unit	173
Respite hours	One hour of respite	2,439

*Respite includes personal care in the home, social adult day programs, and institutional overnight care. In 2022 respite care included services provided by ADC staff and student volunteers in clients' homes.

Shopper Service

This service provides non-emergency, on-going help with weekly grocery shopping and limited errands (e.g., bank, post office and pharmacy) to older adults who are physically unable to shop.

Service	Description	2023
Shopper Service	Unduplicated clients	27
Shopper Service	Contacts	302

Volunteers Make It Happen

The Office for Aging relies on hundreds of volunteers to deliver programs and services to Broome County seniors and caregivers. Volunteers contributed a total of 38,357 hours in the 2023 calendar year. Some of the categories of service are included below.

Service	Volunteer hours in 2023
Senior Centers	10,230
Home Delivered Meals	23,937
Office Volunteers	328
Yesteryear's Group Respite	1,003
Office for Aging Advisors	74
Health Insurance Information, Counseling, and Assistance Program	1,941
Shopping Service	547
Foster Grandparent Program	32,632
Tax Counseling for the Elderly	6,400



OFA Volunteers Recognition Dinner



Meals on Wheels volunteers at the new office location



Foster Grandparent Program Volunteers

Client Satisfaction

From an Office for Aging client:

“I just wanted to take the time out of my day to thank you for being my voice and persevering in regard to my health care. I finally have switched over to Medicaid with your help. You have made a positive difference in my life and the world needs more people like yourself!”

Animatronic Pets Program:

“A big thank you to your office. My Mom, Barbara, received a robotic dog from your office and she is loving him. She named the dog Oliver and takes him with her everywhere she goes. Oliver rides right along with her in her scooter.”

Caregiver Services:

“I attended one of your Caregiver Education classes and found it incredibly helpful and informative. It was overall a very positive experience and it really helped me figure out what to do.”

Foster Grandparent Program:

“FGP Program has given me a connection to the "outside" world per say-gets me involved with others and makes me feel good about helping others. Being in the program keeps me going and doing more-physically and mentally.”

“I became a foster grandparent in 2007 and I look forward every day to being with the children and with the teacher. My days are full and busy, the way I like. Makes me happy to help the children even if it means a hug or to listen to a story from them. Could be sad or happy.”

Friendly Visitation Program:

“My father has not played pool in a while and it's just something he doesn't enjoy anymore. Student intern who visited my father regularly offered to get lessons from him as he used to be a competitive player who won many tournaments.”

In one of the “teaching” visits the client said "I enjoy it, you enjoy it".

"It's nice that I have someone to talk to about all this who will listen to me".

Group Respite Program (Yesteryears):

“I love how you all cared for my wife...she enjoyed coming so much, loved every day with you all. Thank you for making me less depressed knowing I was not alone. I appreciate you.”

Health and Wellness:

“The Walk with Ease program got my wife and I in a good walking routine. We still go up to the mall a few times a week to walk because of the program.”

Home Energy Assistance Program:

“HEAP is the absolute best. You always return calls. I really appreciate everything you do for me.”

In Home Services:

“Thank you for connecting me to services that provide an aide. My aide Kelly is wonderful. Having her around has been an encouragement to her and helped me to do things for myself.”

Meals on Wheels:

“Thank you for the food, I am so grateful. Sometimes the volunteer is the only person I see each day. The volunteers make each delivery special. The food tastes good and it helps me out because I cannot stand for long periods of time cooking something that is good for me. Without Meals on Wheels I would be eating things that were bad.”

Transportation

“Thank you to your staff for connecting me to the OFA Mini bus service. I was to get to my multiple doctor appointments for treatments and now I have been found clear of any cancer.”

NY Connects

Information & Assistance

“I went to Office for Aging for assistance applying for SNAP. The caseworker was very knowledgeable and helped me fill out the application and I’m so appreciative for her help.”

“I wanted to thank Office for Aging for helping me get into Senior Housing. Everyone in the apartment building is nice. I appreciate you helping me also get on the Meals on Wheels program too.”

Senior Helpers Program:

“Thank you for connecting me to Jeff who cut my lawn and did a phenomenal job. He is professional and everything looks great.”

Senior Centers:

“We love to come to the senior centers for the social aspect of it. We meet new people and make new friends. We enjoy helping out during special events and in any way we can. The activities are fun.”

“I am very fortunate to have this Senior Center available. Food is always good, and personnel is caring and helpful.”

2023 Community Partners and Contractors

A4TD: Associates for Training and Development

ACHIEVE

Action for Older Persons, Inc.

AgeOn Fund of Broome County, Inc.

Alzheimer's Association of Central NY

Arthritis Association- Walk with Ease & Tai Chi for Health Institute

Association on Aging

Bert Adams Disposal

Binghamton Housing Authority

Binghamton Metropolitan Transportation Study

Binghamton University

Blooming Health

Broome County Council of Churches

Broome County Department of Motor Vehicles

Broome County Department of Social Services

Broome County Emergency Management

Broome County Employment and Training

Broome County Executive's Office

Broome County Health Department

Broome County IT Department

Broome County Land Bank

Broome County Legal

Broome County Legislators

Broome County Mental Health Department

Broome County Parks, Recreation and Youth Services

Broome County Planning and Economic Development

Broome County Public Works

Broome County Public Library

Broome County Real Property Department

Broome County Transit

Broome INCLUDES

Care Compass Network

Catholic Charities of Broome County

Chenango Forks Central School District

Church of the Holy Family

City of Binghamton

Cornell Cooperative Extension

Donna Bates, R.D.

2023 Community Partners and Contractors (Continued)

Duffy's AIS
Faith in Action
Family Enrichment Network
Fidelis Care
First United Methodist Church of Chenango Bridge
First Ward Action Council
George F. Johnson Memorial Library
Getthere Mobility Management
Grace's Place
Guthrie Lourdes
Home Instead Senior Care
Homemakers of Broome County (Caregivers)
iCircle Care
Indiana Printing
Interim Health Care Systems
Intuition Robotics-Elli-Q
Johnson City Central School District
Johnson City Senior Community Center
Joy for All Companion Pets and Board Games
Language Link Interpretation Services
Legal Aid Society of Mid-New York
LGBTQ Plus Social Group
LifeSpan of Greater Rochester
Maine-Endwell Central School District
Mary Wilcox Memorial Library
Meals on Wheels of Western Broome
Memory Maker Project
Metro-Interfaith Housing
New York State Office for Aging
Nascentia Health
Northern Broome Cares
NYSEG
Oakdale Commons
Office for People with Developmental Disabilities
Opportunities for Broome, Inc. Head Start
Rural Health Network
Sodexo

2023 Community Partners and Contractors (Continued)

Southern Door Community Land Trust
Southern Tier Home Builders & Remodelers Association
Southern Tier Independence Center
St. Anthony's Church
St. Mary's Church of Kirkwood
Staflings
Stuart S. & Jean H. Wilson Children's Center
Suburban Septic
SUNY Broome
Susquehanna Valley Central School District
Tabernacle Church
Town of Conklin
Town of Dickinson
Town of Vestal
Town of Union Planning Department
Triple Cities Hiking Club
Twin Tier Home Care
The SEPP Group
The Village of Deposit
United Health Services
United Methodist Homes
United Way of Broome County
Vestal Public Library
Veterans Services Administration
Western Kentucky Bingosize
Whitney Point Central School District
Zachary Orr
Willow Point Nursing Home
YMCA
YWCA

Broome County Office for Aging Advisory Council

Kathy Bunnell	Amy Pessarchick
Rene Conklin	Carolyn Price
Sally Hoffman	Dr. Angela Riley
John Kang	Suzanne Sullivan
Maria Motsavage	Sue Thrasher
Youjung Lee	Jerry Willard
Dr. Jerome Miklouchich	Robert Hoover
Dr. Major Barnett	Katie Legg

Foster Grandparent Advisory Council

Peter Fuerst

Deb Kerins

Joan Krissel

Youjung Lee

Victoria Rucker

Donna Saker

Nancy Elwood

Meals on Wheels Steering Committee

Rick Cook

Sharon Corrington

Dianne Emick

Frank Emick

Pat Evans

Donna Gavula

Mike Kadlecik

Robert Coutant

Art Lester

Cynthia McNamara

Charles Quagliata

Carol Ryan

Jim Ryan

Joan Tymeson

Mark Tymeson