

HEALTH & HUMAN SERVICES COMMITTEE MEETING MINUTES
August 8, 2023

The Health & Human Services Committee of the Broome County Legislature met on Tuesday, August 8, 2023 in the Legislative Conference Room, Sixth Floor, Edwin L. Crawford County Office Building, Binghamton, New York.

Members Present: J. Shaw (Chair), M. Hilderbrant, L. Augostini, M. Whalen, R. Weslar (Voting Representative for K. Myers)

Members Absent: None

Others Present: S. Ryan, A. Martin, C. Hall, M. Tanzini, J. Scott, M. McDonald Legislature; J. Garnar, M. Ponticiello, C. Wagner, County Executive; J. St. Amour, G. Bucciarelli, OMB; C. Fedor, Health Department; K. Saunders, K. Empett, Mental Health; K. Hawk, E. Kerr-Wilson, WPRNC; N. Williams, K. White, J. Choynowski, B. Pisani, J. Mack, B. Burnside, A. Turrell, J. Prewsti, A. Longhidle, C. Glassman, T. Berdine, S. Cashman Verdon, M. Coyle, T. Ziegenhagen, N. Kotik, K. Green DSS; ; V. Gialanella, Resident.

The Health & Human Services Committee meeting was called to order by the Chair at 4:36 PM. Mr. Weslar made a motion to move the agenda, seconded by Mr. Hilderbrant.

The Committee took the following action with regard to the matters before it:

#12 [RESOLUTION AUTHORIZING REVISION OF THE HEALING COMMUNITIES STUDY PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A REVISED PROGRAM BUDGET AND AUTHORIZING AMENDMENT TO THE AGREEMENT WITH COORDINATED CARE SERVICES TO ADMINISTER SAID PROGRAM FOR 2019-2023](#)

Carried. Ayes-5, Nays-0

#13 [RESOLUTION AUTHORIZING THE ASSIGNMENT AND CHANGE OF PAYEE FROM RELYUS HEALTH PROS LLC TO STONBRIDGE FINANCIAL SERVICES, INC. FOR THE WILLOW POINT REHABILITATION AND NURSING CENTER](#)

Carried. Ayes-5, Nays-0

#14 [RESOLUTION AUTHORIZING AN AGREEMENT WITH DR. RANA Z. AHMAD FOR MEDICAL DIRECTOR SERVICES FOR THE WILLOW POINT NURSING HOME FOR 2023-2025](#)

Carried. Ayes-5, Nays-0

#15 [RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH THE WHITNEY POINT CENTRAL SCHOOL DISTRICT FOR DEPARTMENT OF SOCIAL SERVICES OUTSTATIONED CASEWORKER SERVICES FOR 2023-2024](#)

Carried. Ayes-5, Nays-0

#16 RESOLUTION AUTHORIZING RENEWAL OF THE OUTSTATIONED CASEWORKER PROGRAM GRANT FOR THE DEPARTMENT OF SOCIAL SERVICES, ADOPTING A PROGRAM BUDGET AND RENEWING THE AGREEMENT WITH THE BINGHAMTON CITY SCHOOL DISTRICT FOR DSS CASEWORKERS TO PROVIDE ON-SITE CASE MANAGEMENT SERVICES FOR 2023-2024

Carried. Ayes-5, Nays-0

#17 RESOLUTION AUTHORIZING AMENDMENT TO THE AGREEMENT WITH OUR LADY OF LOURDES HOSPITAL FOR THE LOURDES IMPACT PROGRAM FOR THE DEPARTMENT OF SOCIAL SERVICES FOR 2023

Carried. Ayes-5, Nays-0

#18 RESOLUTION AUTHORIZING REVISION OF THE OPIOID SETTLEMENT – HEALTH PROGRAM GRANT FOR THE DEPARTMENT OF SOCIAL SERVICES AND ADOPTING A REVISED PROGRAM BUDGET FOR 2022-2099

Resolution #18 has been withdrawn by the Health Department due to the need to adjust “Exhibit A” due to increased funding that was received for the program.

#19 RESOLUTION AUTHORIZING AMENDMENT TO THE AGREEMENT WITH VARIOUS VENDORS FOR SERVICES RELATED TO THE DEPARTMENT OF HEALTH'S CREATING HEALTHY SCHOOLS AND COMMUNITES GRANT FOR 2023-2024

Carried. Ayes-5, Nays-0

#20 RESOLUTION AUTHORIZING REVISION OF THE CREATING HEALTH SCHOOLS AND COMMUNITIES PROGRAM GRANT FOR THE DEPARTMENT OF HEALTH AND ADOPTING A REVISED PROGRAM BUDGET FOR 2023-2024

Carried. Ayes-5, Nays-0

#28 RESOLUTION AUTHORIZING THE TRANSFER OF FUNDS FOR THE WILLOW POINT REHABILITATION AND NURSING CENTER

In response to a question from the Committee, WPRNC Administrator Katie Hawk provided an update (attached) regarding census, quality, measures and staffing. Ms. Hawk also stated that WPRNC is in the process of potentially adding two new services including hospice services and services related to dialysis.

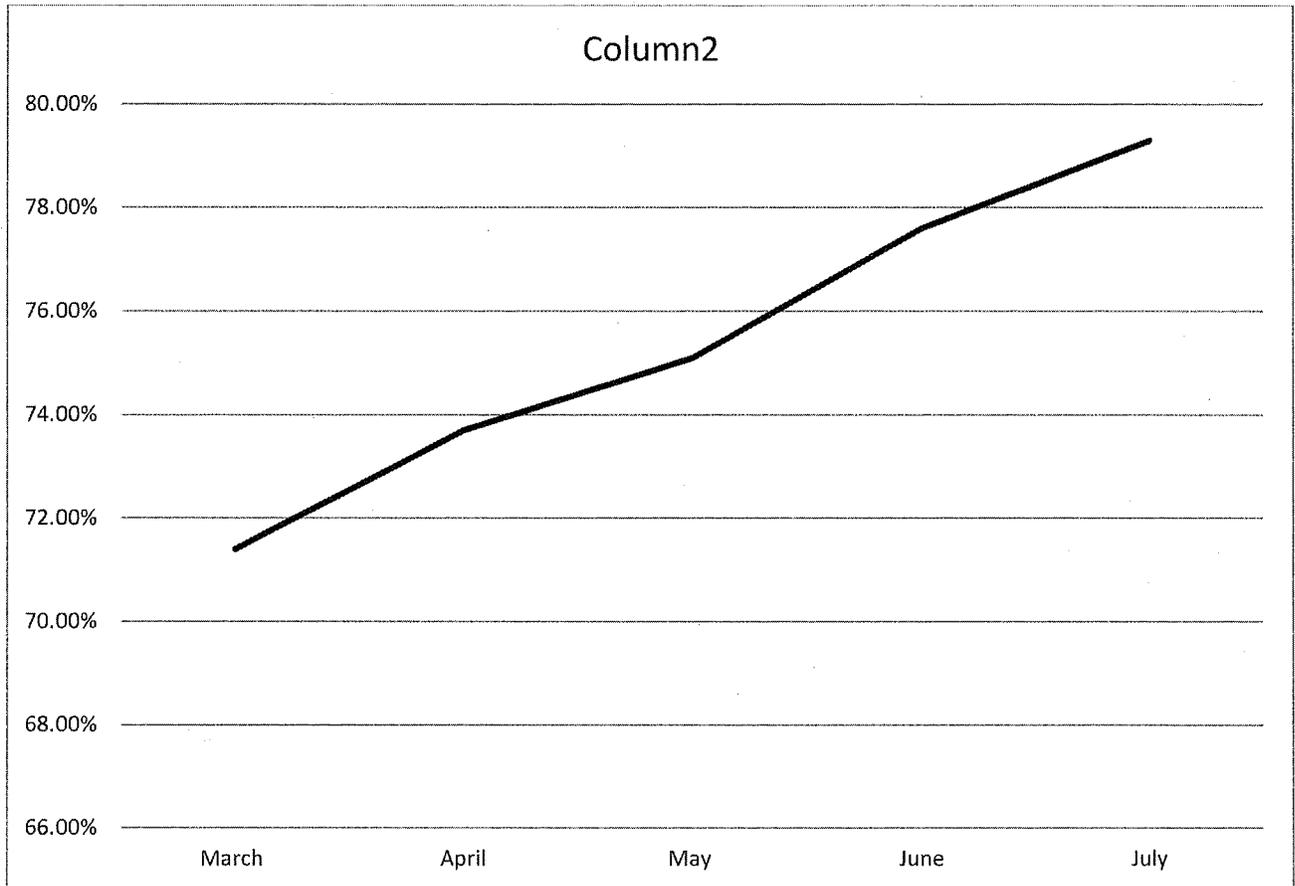
Carried. Ayes-5, Nays-0

There being no further business to come before the Committee at this time, a motion to adjourn was made by Mr. Augustini seconded by Mr. Whalen. The meeting adjourned at 4:53 PM.



Willow Point

Broome County Rehabilitation & Nursing Center



1. Census:

Census continues to grow in a positive trend. Last year at this time Census was approx. 196 residents. Census is currently 235. The major challenge remains staffing in relation to census as New York State implements fines for staffing shortage.



2. Quality Measure's

Quality is of the upmost concern within the Nursing Home. We hold monthly meetings to discuss where we stand in regard to our quality. We have found it more and more difficult to address quality due to current staffing. While we are able to provide care it is not at the level we would prefer but this is a problem throughout healthcare at this time. We monitor various areas within the facility. The following areas are our main areas of focus.

Subject	Discussion/Conclusion
<p>Rehospitalization rate within 30 days</p>	<p>June 2023</p> <p>6 residents were hospitalized within 30 days of admission for a total of 6 times.</p> <p>Readmission rate of 14.2%, 3 of them were short term.</p> <p>Age of residents: 47, 69, 71, 77, 78, 90. 4</p> <p>3 occurred on a weekday, 3 on a weekend</p> <p>All the rehospitalizations could not be avoided and had some form of advance directives with a MOLST in place.</p> <p>Outcome: 3 residents were readmitted long term, 2 residents were readmitted short term, 1 resident remains in Hospital.</p>
<p>Pressure Injuries</p>	<p>4 NHAPI's- 1 Unstageable PI WW right heel- unavoidable d/t residents age, poor appetite, overall decline in status, has expired. 1 DTI right heel- unavoidable, resident had been refusing to wear PR boots- would kick off boots and kick off pillows placed for offloading. 1 DTI left and right heel- unavoidable, residents friend brought in poor fitting/tight shoes, resident wore them for only a short period during PT, causing blood blisters.</p> <p>6 Resolved</p>



Willow Point

Broome County

Rehabilitation & Nursing Center

Infection Control
34 new infections
5% infection rate

May Infections: 34 New Infections
(facility acquired) = 5% Overall Infection
Rate

0 New Positive Covid-19 Cases

11 Dx of UTI (/ Non-CAUTI) = 2%

3 w/Klebsiella pneumoniae

1 w/Klebsiella pneumonia & ESBL

10 Dx of Respiratory Infection = 1%

6 Dx of PNA

3 Upper Respiratory Illness

1 Conjunctivitis

9 DX of Skin and Soft Tissue/Wound Infection = 1%

4 Cellulitis

1 Beg Buds

4 Skin infections

2 Gastrointestinal = 0.3 %

1 Gastritis

1 Rota Virus

2 Other = 0.3%

1 Thrush

1 Vaginosis

33/34 infections had an Infection Screening Evaluation
completed - 97% compliance.

21/30 required ABO Time Outs were completed - 70%
Compliance.



Willow Point

Broome County Rehabilitation & Nursing Center

<p>Total Resident Incidents</p>	<p>87 incidents. 3 DOH reportable.</p> <p>0 Near reportable.</p> <p>Smoke event on 6/22/23, reported on 6/23/23, follow up report on 6/27/23. Smoke from a generator repair went onto N1/N2 shower room areas. Fire plan passed out to all CCC's and dept heads on 6/28/23.</p> <p>S3- Resident to resident. Resident A lifted her shirt and resident B touched her breast.</p> <p>S3- Resident to Resident. Resident A sat on Resident B's bed and rubbed his genitals under his pants while he laid in bed. Resident B was moved to another unit. Resident A placed on 1:1 supervision.</p>
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3. Staffing:

Staffing continues to be the number one issue facing the nursing home currently. We continue to lose staff. The nursing home relies heavily on agency staff due to inability to stay competitive.

<p>Employee Turnover-open positions Compliance threshold-2.75% monthly Current compliance: 5%</p>	<p>6 new hire, 3 new rehires and 0 separation</p> <p>Overall staffing 49% Nursing staffing 43%</p> <p>1 new hire; health information,</p>	<p>Compliance threshold: 2.75% Current compliance: 4.5%</p> <p>Met the compliance goal? No</p>
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Willow Point

Broome County Rehabilitation & Nursing Center

	<p>3 rehires: Leisure time activity leader, RN, Fiscal Manager</p> <p>392 total positions; 201 vacant. Nursing: 177 direct vacancies.</p> <p>No promotions: except 1 from nursing going from part time to full time.</p> <p>CNA classes are anticipated to return to the facility.</p>	<p>We continue to advertise on Indeed, Facebook, Broome County Personnel, NYS DOL Job Bank, SUNY Binghamton, and SUNY Broome for new employee recruiting. We continue to connect with local area vocational/technical schools to provide students with more information regarding post-grad CNA and nursing opportunities.</p> <p>Continue and ongoing</p>
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