

9-1-1 CENTER PROTOCOL FOR SUSPECTED EBOLA CASES

This protocol shall be used for all of the following call types:

- Abdominal Pain (1)
- Headaches (18)
- Non-Traumatic Hemorrhage (21)
- Sick persons (26)

Additional Questions to Caller

- Has the patient traveled to the West African countries of Guinea, Liberia or Sierra Leone in the last 21 days? OR
- Has the Patient been exposed within the last 21 days to someone who has traveled to any of these countries and was sick, or is otherwise known or suspected to have ebola?

Patient Definitely Meets Criteria ("Definite Positive")

- Alert ambulance agency (ies), and notify them of the suspicion, by phone, prior to their arrival at the incident scene.
- Stage BLS med teams for possible assistance at request of ambulance.
- Notify HD Director and PHEPC by phone
- Notify EMS Coordinator by text page

Patient May Meet Criteria ("Maybe" or Uncertain)

- Notify responding ambulance, and keep on phone for HD consultation
- Connect EMS to HD ebola contact for consultation
- Notify HD Director and PHEPC only if requested to by HD ebola contact

Patient Does Not Meet Criteria ("Definite Negative")

- No Special Action Indicated