



Broome County
OFFICE OF THE COUNTY CLERK

Joseph A. Mihalko, County Clerk

Christopher P. Dziedzic, Executive Deputy County Clerk
Rosalie A. Catalano, Deputy County Clerk
Frances Martin-Childs, Deputy County Clerk
Elizabeth T. Hansen, Deputy County Clerk
Valerie A. Datta, Deputy County Clerk

9/11/2020

FOR IMMEDIATE RELEASE

Broome County DMV Offices Moving to New Online Appointment System

To streamline operations and improve customer service, County Clerk Joseph Mihalko has announced that, effective Monday, September 14th, residents can begin booking appointments at the Binghamton and Endicott DMVs using a new web-based reservation system.

“I’m so proud of the hard work our DMV staff has been doing over the past few months,” said County Clerk Mihalko. “Even after the State forced us to close our doors, the Broome County DMV continued generating a significant amount of local revenue by processing transactions through the mail and via our secure DMV dropboxes. In addition to the mail we received directly from customers, at Albany’s request, the Binghamton DMV also agreed to process dealer work from other regions since State-operated DMVs weren’t processing any mail during the mandatory closures. On some days, our DMV offices were processing close to 400 transaction per day while closed to the public!” said County Clerk Mihalko.

“When we were finally given the go-ahead to reopen, countless residents were sitting on expired licenses and registrations and people were waiting in line for hours to get into the DMV. Shortly thereafter, the State threw us another curveball and said we could only continue operating by appointment only. That’s been incredibly challenging given the sheer volume of calls we receive each day,” explained Mihalko.

“Today I’m excited to announce that, starting on Monday, September 14th, residents will have the option to book their appointments online as well,” continued Mihalko. “Customers will simply tell us what type of transaction they need to process, choose from a list of available dates and times and they’ll instantly receive an appointment confirmation email. Not only will this streamline our reservation process dramatically, the new web-based reservation system should enable our staff to spend less time on the phone and more time at the counter assisting our valued customers.”

Please go to <https://broomecountyclerk.setmore.com> to book your appointment at the Binghamton or Endicott DMV offices.